

arc
THE WILLIAM M. BEDELL
ACHIEVEMENT AND RESOURCE CENTER
NEWSLETTER

400 S. Main
Wood River IL 62095
website: bedellarc.org

March 2011
618-251-2175
fax 618-251-6294

Mission Statement

To provide the highest quality of services and programs to children and adults who have a developmental disability, who reside in Madison County, Illinois.



**MANY THANKS TO THE
INDIVIDUALS LISTED
BELOW WHO HAVE
RECENTLY MADE
DONATIONS TO THE
ARC....**

C & J Properties, Joe Heitz, Jun Construction, Heurshel & Mildred Tellor, Diane Walton, Williams Office Products, Betty Dukes, Myrna Mandorca, Joan Keenan, Michael Tchoukaleff, Jim Gernigin, Tom Bruns, Charlotte Birdsong, Jeff & Dorothy Ebbeler, Cynthia & Dominick Bogaski, Tom & Nita Whitten, Dorothy Gould, Stephani Fennewald, Florists Mutual Employees Contribution Fund, Florists Mutual Insurance, Alton Foundation, Bob, Cheryl, Adam Ford, Patricia Vine, R. M & Jeanne Bartunek, Ed Cordes, Jan V Henry Trust, Wood River Knights of Columbus, Jeanne Abert, Patricia Augsburg, Rep. Dan Beiser, Paulette Brand, Robert Bruker, Conoco Phillips, Mr. & Mrs. Tom Curren, Dr. & Mrs. Edward DuVivier, Larry & Theresa Franklin, Gateway Pension, Larry Gillingham, Senator William Haine, Charles Hanfelder, Pat & Harvey Harmon, Pat Heitzig, Home Pharmacy, Mr. & Mrs. Virgil Hook, Bonnie Keller, Mr. & Mrs. Dan Magruder, Kathy Mattern, Midwest Occupational Medicine, Nancy Miller, Nick Moehn, Marie Odom-Green, Mr. & Mrs. Don Price, Mr. & Mrs. Dave Price, Bert Roberts, Roberts Ford, Royal Office Products, Mr. & Mrs. Robert Royer, Mr. & Mrs. Jim Schrimpf, Betty Schwarte, Schwartzkopf Printing, Mary Seitzinger, Serenity Title & Escrow, Mr. & Mrs. Patrick Shansey, Mr. & Mrs. Norman

Showers, Antigone Simpson, Mr. & Mrs. Marty Smith, Cindy and Lew Stinson, Mr. & Mrs. Pat Tanner, Marcella Taylor, Telsar, Wayne Trampe, Tom Tunnicliff and Atlantic Richfield Company, Mr. & Mrs. William Wachtel, Wal Mart, Rep. Jim Watson, Shirley Wiedman, Dan Williams.

We extend our **sympathy** to the families of the individuals listed below. ARC was named as a memorial for many of these individuals.

Nellie Margaret Winters, was the grandmother of Laura Ammann, a volunteer in our School Program.

David Painter, who was a former student in the School program.

Linda Henry was a Teacher's Aide in the School Program.

Terry Crouch, husband of Rae Crouch, a PTA in the School Program.

Robyn Blaha, brother of Cheryl Blaha, the School Program Director.

Cindie Kelley, a Residential Home Supervisor at our Park St. home, on the recent passing of her brother.



Special Olympics:

Mark your calendars now – This year's Special Olympics is Saturday, **April 30** at SIU-E Korte Field. Opening parade is usually around 9:00 a.m. For many years, the Special Olympics has been the first Saturday in May, however due to a scheduling conflict it is April 30.

Serving individuals with a developmental disability since 1957.

*The ARC is a not for profit organization as stated under Section 501(C)(3) of the Internal Revenue Service Code.
Donations are tax deductible according to IRS Standards.*

Welcome to **Rocky Eveans**, the new First Vice President on our Board of Directors. Shirley Wiedman stepped down from that position, but she continues to be a member of the Board of Directors. She served as an officer on the Board of Directors for 27 years.

Roberts Motors, Alby Street, in Alton, IL is sponsoring a fund-raiser for the ARC. On **April 2** (Saturday), you can go by the dealership and test drive a Ford vehicle. For each vehicle test driven, they will donate \$20 to ARC up to a maximum of \$6,000. (Only one test drive per family.) Mark your calendar now to go by **Roberts Motors in Alton**. Wouldn't it be fun to test drive a new car!

The **1st Annual March Hare Madness Race**, hosted by the School Program will be held March 19, 2011 at Gordon Moore Park in Alton. This is a 5K run and a 1 mile fun walk. Registration begins at 8:30 a.m. Early registration (open until March 12) fee is \$20 and includes a t-shirt. Registrations after March 12 are \$25. You may register on the day of the race if desired. Age Divisions are: Male and Female, 14 & under, 15-19, 20-29, 30-39, 40-49, 50 & up. Awards will be given to top male and female runners overall and top male and female runners in each age division. The purpose of the event is to raise funds for our annual prom and other

activities throughout the year. For more information, contact Cheryl Blaha at 618-251-2175, or Russ Colona (Alton Road Runners Club) at 618-972-8635.

The **17th annual prom will be held April 16** at 5:00 p.m. at the Roxarena. This year's theme is **"Out of this World."** Staff and families raise funds throughout the year to cover the cost of decorations, a meal, and a DJ. All students 13 and over, along with their families are invited to attend. The highlight of the evening is crowning Prom King and Queen.

Wood River Library and ARC School are partnering to bring a monthly library program to our students. Student response has been enthusiastic. Kate Kite, the children's librarian, plans an activity and stories around our monthly school theme, and it has been a wonderful addition to our program.

Would you like to receive your newsletter via e-mail? If so, please contact Jeanne Johnson at jjohnson@bedellarc.org and you can be added to the newsletter list. It is printed in Word (Microsoft Office) format. This could help save ARC costs on paper, postage and time on copying and stuffing envelopes.

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From the President of the Board, Dorothy Ebbeler, and the Executive Director, Gary Osborne.....

As President of the ARC Board of Directors, I would like to take this time, along with Gary Osborne, our Executive Director, to congratulate all the staff and our volunteers for another very successful year, and to thank you for your continued dedication and commitment to the ARC and the individuals we serve.

We would also like to thank all the various individuals and organizations that have contributed services and funding to the agency to enable us to provide new and technically improved equipment to better serve the children and adults in our various programs.

Not since the American Oil Company donated our building have we seen the level of generosity that we have reached this year. We extend our very special thanks to the Simmons Law Firm Employees' Foundation for their contribution of over \$100,000. We would also like to thank the Alton Foundation, Variety – the Children's Charity of St. Louis, the Knights of Columbus, the East Alton Wood River Kiwanis and many other

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individuals and organizations that are too many to list but are in our thoughts for their valuable contributions this year as well as other years.

We are extremely grateful for their willingness to support us and all our activities that assist us in making the lives of all the people we serve better each and every year.

Once again, we congratulate them, and we thank them from the bottom of our heart.

**Dorothy Ebbeler, President
Board of Director**

**Gary Osborne
Executive Director**

Each year, we publish a summary of our annual report. The annual report for Fiscal Year 2010 follows.

***Developmental Training Program (DT)..... CARF ACCREDITED
..... Bill Lawson, Program Director***

The William M. BeDell Achievement and Resource Center Developmental Training Program (DT) served a total of one hundred thirty-nine (139) individuals during Fiscal Year 2010. At the end of the fiscal year, one hundred thirty-two (132) individuals were being served. Six (6) new individuals were enrolled and seven (7) cases were closed during the year. Individuals served were spread between three (3) counties: Madison, St. Clair and Macoupin County. The age of the individuals served ranged from twenty-one (21) to seventy-nine (79) years of age. The program was open two hundred forty-three (243) days during the year. The Program Coordinators worked closely with all residential facilities and guardians as a team, to ensure that an individual-centered plan was developed on the specific needs and desires of each individual served.

- During the 2010 Fiscal Year:
- 3 individuals, deceased
- 3 individuals transferred to other programs
- 1 individual chose to discontinue services

Seventy-eight (78) percent of the individuals served worked on sub-contract jobs for Cooper/B-Line and Gemini Corporation. The sub-contracted work consisted of assembly and packaging of small construction materials and assembling key rings.

The DT Program continues to provide opportunities for individuals to participate in community activities. The individuals were offered the opportunity to demonstrate volunteerism by recycling aluminum cans, newspapers, magazines and cardboard. They also shredded paper for the local Humane Society for animal use. Individuals are also given opportunities for community integration. Several individuals participated in the Madison County Fair. There were numerous trips to community parks, as well as shopping trips and visits to local museums. There was a variety of in-house activities, including holiday parties, Karaoke parties and dances. Several individuals also participated in the Dental Screening and in the Metro-East Network for DD Services Consumer Day. Also, Therapy dogs visited the program monthly.

Programmatically, all individuals that are served participate in a variety of training programs tailored to their specific needs. Training may include functional communication skills, independence/self-sufficiency skills, personal self-care skills, job performance skills, work related behavior and socialization skills. Structured routine, appropriate activities, sensory stimulation and environmental situational changes are all part of the learning experience that is provided at the D.T. Program. All individuals also participate in Health, Rights, Safety Training, and many individuals participate in the Consumer Advisory Committee.

Staff training continues to be a priority. All staff must be certified as a Direct Service Person and

must complete forty (40) hours of classroom training and eighty (80) hours of OJT activities, as required by the Department of Human Services. Training in CPR/AED and First-Aid, as well as Rule 50 Identification and Reporting of Abuse/Neglect is provided annually. The six (6) QSPs have each completed more than twelve (12) hours of continuing education credits per year through a variety of education venues.

The Developmental Training Program currently employs forty-five (45) full-time employees and three (3) part-time Registered Nurses. The program is accredited by CARF, The Rehabilitation Accreditation Commission, and holds certificates from The Department of Human Services and The Department of Labor, Special Minimum Wage Rates. The facility is also inspected by the Alton Fire Department, Fire Safety, Inc., Office of State Fire Marshall, National Fire Suppression, Kane Mechanical, Illinois Department of Transportation, Simplex-Grinnell, as well as the Agency Health and Safety Committee.

*Family Support Services/Case Coordination (FSU).....
..... Carla Crawford, Program Director*

The Family Support Unit provides a variety of services to individuals and their families including Case Management, Respite Care, and service facilitation for the Family Assistance and Home-Based Support Programs. Staff of the Family Support Unit during Fiscal Year 2010 included six full-time employees and one part-time employee. The FSU also supervised two practicum students from SIUE and utilized consultant psychologist services from Dr. Golden.

During Fiscal Year 2010 a total of 163 individuals were enrolled in FSU programs. The Case Management program served 33 individuals, 60 families were enrolled in Respite, 18 participated in the Family Assistance Program, and 58 received Home-Based Support Services. Six individuals were enrolled in more than one program. FSU staff made 2,555 face to face visits, had 5,860 telephone contacts and traveled a total of 33,701 miles to provide services. The FSU received 43 referrals, some requesting our services and others requesting general information about disability and community resources, entitlement benefits, etc.

Clients of all ages were served by the Family Support Unit. Just under half were 18 years old or younger. Slightly more than half were over the age of 18, with the oldest being 89 years old. Nearly 60% were male, while the other 40% were female. Almost three-fourths of the individuals served by the FSU lived with family, while 22% lived independently. A handful of others had alternate living arrangements.

Accomplishments for the year included participation by staff and clients in the New Visions Program. Staff were trained on “Bridging the Gap” between individuals’ dreams and the reality of services, while clients had a “It’s My Life” day where they got to identify dreams and services that can help them achieve their goals. Several individuals participated in MENDDS Consumer Day, which targets individuals who have a developmental disability and are also over the age of 50. Additional accomplishments included several recreational outings, including an overnight trip to Pere Marquette Lodge, a Grizzlies baseball game, several shows at the Muny Opera and a day at the Madison County Fair. Four community presentations were completed. Two presentations were for Crisis Intervention Team police officers, and the other two were held at SIUE.

Consumer Advisory Group meetings were held once each quarter. These meetings give the individuals an opportunity to socialize with their peers while learning ways to live safer, happier, healthier and more productive lives. Guest speakers are invited to share information, and this year’s topics included: Infection Control, Universal Precautions, HIV/AIDS prevention, comparison shopping for price and nutritional value, self-determination, dreams, desires, and Individual Support Teams. Each year clients are given the opportunity to share what they liked and did not like, and also give input in planning presentations/topics for upcoming meetings. Four newsletters were published in conjunction with the meetings. The newsletters share important information about self-advocacy, community resources, safety, entitlement benefits, and other topics pertaining to living independent lives. Individuals are encouraged to

contribute interviews, stories or articles that might be of interest to others.

It is important for the Family Support Unit to know if our staff are providing quality services. Each spring we distribute satisfaction surveys to all of the individuals served and/or their families. We also send surveys to our stakeholders, i.e. staff from other service agencies, business, etc. with whom we work to coordinate services for our clients. The surveys overwhelmingly indicated satisfaction with the programs and services received from the Family Support Unit staff.

Recreation

.....*David Logan, Program Director*

The Recreation program provided recreation activities for approximately 50 individuals per week. These individuals live at home, ARC CILAs, and Burt's Shelter Care. A major goal has been to provide diverse activities for individuals in the ARC's Residential Program. Efforts are made to participate in local and inexpensive activities. Participants are also involved with several dances per year. These dances are sponsored by Residential Options, Moose and Thelma Terrace has a Valentine's dance at the Wood River Roundhouse. Seven residents participated in a week long overnight camp at Camp New Hope in Mattoon, Illinois in summer 2010. Transportation is provided to ARC CILAs to dances held three to four times a year by Challenge Unlimited. Transportation is also provided to doctor appointments for individuals who live in our CILA homes. Recreation participants attend dances once a month in Granite City and Bowling is enjoyed once a week also.

The Special Olympics continues to be a major focus of the Recreation program.

Residential Program..... CARF ACCREDITED

.....*Jan Tolliver, Program Director*

The ARC Residential Program lost two residents in Fiscal Year 2010. Lynn Loos passed away unexpectedly in March. Ralph Baumer broke his hip and now resides in a nursing home. We miss both of these gentlemen.

Although new residents have been selected to fill these openings, we are awaiting State approval for them to move in.

The ARC Residential Program continues to be individual-centered. Annual Service plans are developed for each person based on the specific needs and desires of the individual served. Each home is inspected quarterly by the ARC Safety Committee, and at least monthly by the QSP and/or the Program Director to ensure that each residence is clean, comfortable and safe. Safety and maintenance concerns are addressed by either the ARC maintenance department or the landlord from whom the home is leased. This fiscal year, the homes continued to be approved by CARF and the Illinois Department of Human Services, Office of Accreditation and Licensure.

Each home is staffed with a full time, live in Residential Supervisor and a full time Relief Supervisor. We believe that having two full time staff provides greater stability and consistency in the home than regular shift staff. We also believe that smaller homes with three or four residents better serve the individual needs of the population we serve.

For Fiscal Year 2010, three planning goals were identified:

·The first was to continue to improve and maintain safe, comfortable and attractive homes. Maintenance was able to keep on top of repairs and updates within the homes, and furniture and appliances were replaced as needed. We continue to look for leaseable property to relocate our Ridge Street home.

·Secondly, we have continued to provide our residents with qualified, well-trained staff. There was very little unnecessary staff turnover. Of the 17 full time employees who work in the ARC Residential Program, 15, or 88%, were employed in fiscal year 2009 as well.

·Our third planning goal was to continue to seek the most cost-effective means of providing high-

quality, individualized services to the residents in our homes. We were not able to keep all our seven group homes at full capacity throughout the year, but we did continue to look closely at our expenses to ensure that our funding is used to the maximum benefit of our residents.

For Fiscal Year 2011, we will continue to improve and maintain safe, comfortable, and attractive homes. We will continue to provide our residents with well-trained, qualified staff, and we will continue to seek the most cost-effective means of providing high-quality, individualized services to the residents of our homes.

School Program.....NCA ACCREDITED
..... Cheryl Blaha, Program Director

During Fiscal Year 2010, the School Program served 87 students from 21 school districts in Madison, St. Clair, Monroe, and Jersey counties. Enrollment ranged from 74 to 79 students, with an average enrollment of 76 students for 217 days of attendance. Ten evaluations for placement were completed by ARC school staff as part of the intake process.

This year began with eight classrooms. Fifteen new referrals were received during Fiscal Year 2010. Each of the eight classrooms are staffed by a certified teacher, two to three teacher aides, and foster grandparents. One classroom has a “personal care aide” for one of their students. Average Daily Attendance (ADA) was 7.88 per room and 63.01 for the school with an overall ADA of 82 percent.

Throughout the year, eight terminations of student placements occurred: One “aged out,” three students passed away, two transferred to another nonpublic school program, one decided on residential placement and one decided to keep student at home. Programs focus on the following skill areas: expressive/receptive language, fine motor, gross motor, oral motor, sensory motor, self help, cognitive, activities of daily living, prevocational, and socialization. Support services include physical therapy, occupational therapy, speech therapy, behavior enhancement, case management, nursing and assistive technology.

There were 117 student staffings held for the purpose of placement, program concerns and development, review of Behavior Enhancement programs, annual reviews, and placement change. In preparing for the annual review, 52 home visits were made by classroom teachers and support staff to the students’ homes. If a home visit was not possible or desired by the parent, a meeting was held at school.

Students were taken on numerous field trips throughout the year to provide community integration experiences. These included outings to the local grocery stores, fishing, shopping malls, parks, Mills Apple Farm, pumpkin farm, public libraries, Great Rivers Museum, bowling, community centers, and swimming pool. Twenty-five (25) clients participated in the Area 12 Special Olympics in May. Thirty-one (31) students were screened at the annual dental screenings which were held in January. Students from Classrooms 3, 5 and 7 decorated a Christmas Tree in Rock Springs Park. The School Program’s “Santa’s Workshop” was held. The 16th Annual Prom, “Building Memories” was held at the Rox-Arena in April.

Staff were provided with 25 in-services on such topics as Stress Management, feeding techniques, child syndromes, problem solving, sensory defensiveness, swimming, oral motor treatments, and proper carrying/lifting techniques. Nine ISBE workshops were offered to staff needing to earn CPDUs for recertification on such topics as Feeding Disorders, I.A.A., CPR, and ABA training.

The School Program provided transportation for field trips only - no transportation to and from school.

The NCA Committee established a “picture of the month” to be used in every classroom and throughout the school and developed graphs and charts in preparation for 2011 NCA accreditation visit.

*Committees
..... Quality Assurance, Safety, Human Rights/Behavior Enhancement,
..... Infectious Disease, Training*

The focus of the **Quality Assurance Committee** during the 2010 Fiscal Year was to review the “Analysis of Critical Incidents of Employees.”

The following changes were recommended:

- Lifting and carrying inservices for one of the group homes as the result of one of the incidents.
- Universal Aggressive Management Training/CPI Training was recommended for group home staff as the result of one of the incidents.

The Quality Assurance Committee decided that any Quality Assurance concern be addressed at quarterly meetings to review “Analysis of Critical Incidents of Employees” and any other concerns.

Annual review of all emergency procedures and changes that were made were reviewed with the Quality Assurance Committee and approved.

No formal complaints/grievances were made during this fiscal year.

The purpose of **the Human Rights Committee** is to ensure the rights of the individuals served by the William M. BeDell Achievement and Resource Center are protected, and that the services provided represent the least restrictive treatment/training model. The committee’s membership includes representative from each of the agency programs, as well as representatives from the community. The committee meets quarterly, at a minimum, or as needed. Behavior modification interventions and the use of psychotropic medications are reviewed to assure they are appropriate. Maintaining the right of confidentiality of individuals served is a priority. The Human Rights Committee continues to focus on ways the agency may better ensure the rights of individuals served. We collaborate with the Executive Director, Assistant Executive Director, Program Directors, and other agency committees in facilitating this process.

The **Health and Safety Committee’s** current membership includes the following personnel: Bill Lawson, David Harris and David Logan.

The Safety Committee continues to ensure that the individuals served live and learn in environmentally friendly facilities. Its primary purpose is to monitor the health, safety and environmental atmosphere of the facilities that are utilized by the agency, which includes the Administrative/School Services building located in Wood River, the Developmental Training Program located in Alton, and seven (7) CILAs located throughout Alton and Wood River.

The Survey Committee completed the following duties during Fiscal Year 2010:

- The Accessibility Survey was completed.
- Four quarterly surveys were conducted by the Safety Committee for all facilities that are utilized by the Agency. During the surveys, water temperatures were tested, as well as checking the water heaters. Smoke and carbon monoxide detectors, First-Aid supplies, general safety issues or concerns and the overall environment of the facilities were reviewed and discussed. Reporting on findings were issued to Program Directors, who then follow-up on findings.
- Injury/Incident Reports for the Residential Services Program and the Developmental Training Program were reviewed monthly.
- The Agency Emergency and Disaster Plan was reviewed and updated.

The Committee will continue to assist the agency by ensuring that all health and safety standards are adhered to as required by the Department of Human Services, the Department of Public Health, and CARF guidelines.

The **ARC Training Committee** met on September 1, 2010, in the ARC Conference Room. Michelle Mathews, Carla Crawford, Chad Rollins, Bill Lawson, Marie Cavasher, Megan Fuhler, and Janice Tolliver were present.

We are no longer sending employees to DSP training at Challenge Unlimited because the rate was increased significantly. Marie Cavasher from FSU was the only employee sent to Beverly Farm for the DSP training.

We discussed who would train new employees on the program handbooks and the required OIG training. We agree this would be done by the Program Directors until Michelle is prepared to do this. At this time, Program Director will ensure that all their employees are OIG trained, and Chad will take care of training all support staff. We will train staff in both Rule 50 and 51.

We discussed the need for CPI or Mandt training for all direct care staff. Because the training is quite expensive, the Quality Assurance Committee will look into the best way to get the best training at the least expense.

We also discussed the online training available through DHS. Class listings were passed out.

The **Infection Control Committee** meets annually, or as needed, to establish and review policy to ensure proper management of infectious disease as it pertains to the individuals served by the ARC. The Committee met once in Fiscal Year 2010. The Committee discussed the H1N1 influenza outbreak of 2009-2010, which was declared over as of August 10, 2010. Fortunately the pandemic did not materialize to the anticipated degree worldwide and the incidence within the individuals served by ARC was lower than expected. The 2010-2011 influenza vaccine is designed to provide coverage for three viruses: the H3N2 virus, the H1N1 virus, and the Influenza B virus, and is recommended for everyone over the age of six months. Information concerning both the live and inactivated forms of the 2010-2011 vaccine was made available to all departments of the Agency as well as to those caring for persons served by the Agency. Manufacturers began distributing the vaccine in September 2010. Everyone has been encouraged to practice the same procedures outlined in last year's protocol. Janice Tolliver, Program Director for ARC's Residential Program, reviewed an incident, which occurred in 2010. A group home resident suddenly became ill at a group home, was transported by ambulance to a local hospital where he died several hours later. The report from the Illinois Department of Public Health stated that the cause of death was bacterial meningitis-non contagious. The Illinois Office of State Guardianship and the Illinois Office of the Inspector General were notified of the death. Subsequent discussion followed concerning the possible causes of bacterial meningitis. Pneumonia is a frequent precursor, but, as Dr. Janis Robinson, Committee Member, mentioned, there are approximately 90 different types of pneumococcal infections and there is a growing concern about medication resistant forms. She recommended that the pneumonia vaccination be provided every five years to at-risk individuals (those with medical issues). No further cases were reported among the population served by the ARC. Training opportunities remain the same as noted in previous reports. Thirty nine school staff members were trained on the CPR/AED (automated external defibrillator) protocol on August 16 and 17, 2010, and new staff members are trained in these procedures as part of their new employee orientation. The Agency Nurse continues to monitor persons served by the Agency for any possible infectious disease. The committee will continue to meet annually or on an "as needed" basis.

Behavioral Management issues are discussed monthly at Clinical/Behavior Management meetings held with program directors and Dr. Frederic Golden, Ph.D.

Statement of Financial Position
As of June 30, 2010

<u>Assets</u>		<u>Liabilities and Net Assets</u>	
Current Assets		Current Liabilities	
Cash in Bank	\$84,167	Accounts Payable	\$58,680
Savings Account	147,288	Mortgage Payable	
Accounts Receivable	620,764	Current Portion	0
		Advance Payment	11,713
		Notes Payable	374,814
		Due to Employee	
		Retirement	125,000
		Accrued Vacation	176,590
		Accrued Payroll	2,174
		Accrued Payroll Tx's	45,974
		Deferred Rev.	5,000
Total Current Assets	\$852,219	Total Current Liabilities	\$799,945
Other Assets		Long Term Liabilities	
		Mortgage	0
Security Deposits	5,612		
Prepaid Insurance		Total Long Term Liabilities	0
and Expenses	77,115		
		Total Liabilities	\$799,945
Total Other Assets	\$82,727	Net Assets End of Year	<u>\$843,993</u>
Property and Equipment			
Land	75,000		
Buildings & Improvements	1,061,240		
Transportation	524,797		
Equipment and Furniture	270,183		
Construction in Progress	0		
Less Accumulated Depreciation	<u>(1,222,228)</u>		
Property and Equipment (Net)	<u>\$708,992</u>		
Total Assets	<u>\$1,643,938</u>	Total Liabilities and Net Assets	<u>\$1,643,938</u>

**SUMMARY OF
OUTCOME MANAGEMENT REPORT
FISCAL YEAR 2009
(July 1, 2009 through June 30, 2010)**

	DT	FSU	RES	EI	School
Days Served	241	245	365		217
Units Delivered	173,459	9,449	NA	185	13,719
Cost per Unit	10.38	67.74	Purchase Of care	Fee for service	100.03
Persons Served	137	163	22	11	87
Male	87	98	15	4	56
Female	50	65	7	7	31
Race:					
Caucasian	121	146	17	8	62
African-American	16	13	5	3	15
Hispanic	0	2	0	0	3
Other	0	2	0	0	7
Age:					
0-3	0	1	0	11	3
4-10	0	37	0	0	32
11-18	0	43	0	0	37
19-30	24	37	2	0	15
31-50	51	41	13	0	0
51-65	47	17	5	0	0
>65	15	9	2	0	0
Based on surveys and data collected, percentage of outcomes achieved are:					
Ind. Served Satisfaction					
Outcomes	100%	98%	100%	Not Avail	69%
Stakeholder Satisfaction					
Outcomes	100%	85%	100%	Not Avail	89%
Efficiency					
Outcomes	100%	106%	99%	Not Avail	80%
Effectiveness					
Outcomes	82%	100%	100%	Not Avail	56%
Service Access	100%	14.6%	100%	Not Avail	Not Avail

**THANKS AND RECOGNITION OF THOSE WHO HAVE GIVEN
CHARITABLE GIFTS TO THE ARC**

Thank you to Telsar Computers and Pete Zimmer for donating their computer technician services to the ARC.

Gifts to the ARC

**Alton Foundation
SLBS Limited Partnership
BP Amoco
Susan Kearby
Sally Jackson
Donna Schmitt
Stephen Cyrus
Christina Stough
Mary Fels
Edgar Martin
Craig Dunaway
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Peter Perez
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Kiwanis Club of Wood River Township
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Wood River Knights of Columbus #2944
Variety, the Children's Charity**

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Ameren CIPS
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Ed Cordes
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Mary Seitzinger
Alton Knights of Columbus, #460
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Dan & Peggy Magruder
John & Elizabeth Ammann
Godfrey Knights of Columbus
Eveready Matching Gifts
Mary Seitzinger**

In Memory of

.....Margaret Logan

Kay Long
Dr. & Mrs. Brown

.....Dylan Howell

Cindy & Travis Meller

..... Claire Purcell

Antigone Simpson

..... Jim Elliott

Theresa Leese
Eadie Schillinger
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